



Terms and Conditions

Any enquiries or requests for additional information, modifications and cancellations are to be communicated to mci group France by email.

Registration modification and cancellation

For cancellations received until Wednesday 7th January 2026, 23:59pm CET, deposits will be refunded less 50% administrative charge. After this date, no refunds will be possible.

A name change will be considered as a modification and should be charged 40 EUR.

If a badge is lost or forgotten onsite, an administrative fee of 40 EUR will be charged for the reprint of the badge after identity verification (passport, driving license or other recognized identification documents).

General Payment Conditions

All payments are to be made in EUR (Euro). VAT may increase without notice and any such change will be reflected in final rates.

From Monday 16th February 2026, only payments by credit card will be accepted.

Modifications and/or new registrations made on-site will require immediate payment (by cash or credit card).

An invoice to be settled upon receipt will be issued upon written confirmation. **This invoice will act as a contract, and once issued, the above payment and cancellation conditions will apply.**

No discount will be provided in case of early settlements.

Full payment of services is requested when registering (credit card and/or Bank transfer). No confirmation or invitation letter will be sent until mci group France has received the payment.

A penalty of 5% late payment interest will be applied in the event of delay in payment. In accordance with art. L-441-6, decree n ° 2021-1115, debtors will be charged a sum of 40 EUR for collection costs.

No badge will be delivered until full payment of open invoices is received.

Methods of Payment:

Credit card: only Eurocard/MasterCard, Visa and American Express are accepted.

Please note that the merchant name that would appear on your credit card statement would be "mci group France".

Bank transfer: please make your payment to:

VH 2026 c/o mci group France
Bank: Crédit Lyonnais - ESDC LYON GDS COMPTES - 18 rue de la République - 69002 Lyon
SWIFT CODE: CRLYFRPP
IBAN: FR91 3000 2056 6600 0006 0133 P15

Please indicate the participant's name, identifier and "VH 2026" on ALL payments (for example, VH2026 - I/XX).

All expenses shall be borne by ordering customer.

Please note that intermediary bank fees may be applied, please verify with your local bank.

Cheques: please note that payments by personal cheques are not accepted.

Refunds will be made after the event according to your payment method.

Data Privacy

Individual Data Privacy Policy:

For further information on how your data will be used, we invite you to carefully read the Data Protection and Privacy Policy:

<https://www.wearemci.com/en/privacy-policy>

General Conditions

Insurance, release and waiver of liability:

It is recommended that participants obtain adequate cover for travel, health and accident insurance before they depart from their countries. VH 2026 and mci group France as organizers cannot accept responsibility for personal injuries, or loss of, or damage to, private property belonging to the event Congress participants and accompanying persons. Participants are requested to inform themselves and to abide by local work regulations accordingly.

VH 2026, mci group France, Venue and Hotel(s) are not responsible for either the partial or total non-execution of the contract in the event of accident, natural disaster (either threatened or actual), in war, curtailment or interruption of transportation facilities, threats or acts of terrorism, of transportation facilities, threats or acts of terrorism, governmental travel or terrorism advisory, Strikes, Lock out, civil disturbance, the issue of a Travel Warning by the World Health Organization or any other cause beyond the parties' control which prevents the Hotel and /or venue from accommodating the clients of mci group France for the event or if for the same reasons the event is cancelled by mci group France. The Organizers may at their entire discretion repay the delegate fee or Service Charge paid by the Delegate or Exhibitor, or part thereof, but shall be under no obligation to repay the whole or part of such Delegate fee or Service Charge, and shall be under no liability to the Delegate or Exhibitor in respect of any actions, claims, losses (including consequential losses), costs or expenses whatsoever which may be brought against or suffered or incurred by the Delegate or Exhibitor, as the result of the happening of any such event.

Minimum age:

Registration and/or admittance to the Congress shall be limited solely to participants who are 18 years of age or older, due to current health and safety regulations and legislation in effect.

Any registration by anyone who is under 18 is unauthorized and in violation of these Terms and Conditions and will automatically result in the forfeit of their registration. You hereby accept that identification is to be provided to Congress staff upon request.

By registering to the Congress or entering the Congress you represent and warrant that you are 18 years of age or older, and that you agree to and to abide by all of the Terms and Conditions of this Congress.

Force majeure:

VH 2026, the hotel(s) and mci group France are not responsible for either the partial or total non-execution of the contract in the event of accident, an act caused by a third party, such as Acts of God including, without limitation, credible threats of natural disaster in the geographic vicinity, war, curtailment or interruption of transportation facilities, threats or acts of terrorism or similar acts, governmental travel advisory, a governmental elevation of the terrorism alert level, civil disturbance, the issue of a Travel Warning by the World Health Organization or any other cause comparable events or disaster beyond the parties' control which prevents the Hotel from accommodating the clients of mci group France for the event or if for the same reasons the event is cancelled by mci group France.

Photography/Videography Disclosure:

As a registered attendee of the Congress, you agree to grant permission for VH 2026 and mci group France to use your likeness in a photograph or video in any and all of its publications and presentations, including website entries, without payment or any other consideration; to authorize VH 2026 and mci group France to edit, alter, copy, exhibit, publish or distribute the photograph or video for purposes of publicizing VH 2026 programs or for any other lawful purpose; to waive the right to inspect or approve the finished product, including written or electronic copy, wherein your likeness appears; that these materials will become the property of VH 2026 and mci group France.

Visa:

Please visit the following website <https://france-visas.gouv.fr/en/web/france-visas/> to check if you require a visa for your venue. Citizens of other countries may need a visa.

Please contact your travel agent or the nearest United State diplomatic authorities for further

information. If you should need a visa, please apply early enough to allow sufficient handling time to the authorities.

During the reservation process, please tick the box and fill in the corresponding questionnaire in order to receive your Visa invitation letter. Please note that the VISA invitation letter will only be sent to participants who have paid their registration fees. We won't be able to refund registration fees in case of rejected visa request.

Please note that neither VH 2026 nor mci group France will be able to contact or intervene with any Embassy or Consulate office on behalf of a registrant. The invitation letter does not financially or legally obligate VH 2026 or mci group France in any way. All expenses incurred in relation to the event and to obtaining a visa are the sole responsibility of the registrant. VH 2026 and mci group France do not accept any responsibility for travel, accommodation and/or other costs incurred due to the rejection of a registrant's visa application.