



- 100 % of the rooms have a shower/WC or bath tub/WC
- Daily room cleaning
- All rooms have colour-TV together with remote control
- Table and chair
- Soap or body wash
- Reception service
- Facsimile at the reception
- Publicly available telephone for guests
- Extended breakfast
- Beverage offer in the hotel
- Deposit possibility



- Breakfast buffet
- Reading light next to the bed
- Bath essence or shower gel
- Bath towels
- Linen shelves
- Offer of sanitary products (e.g. toothbrush, toothpaste, shaving kit)
- Payment by credit card



- Reception opened 14 hours, accessible by phone 24 hours a day from inside and outside, bilingual staff
- Three piece suite at the reception, luggage service
- Minibar in the room
- Telephone in the room
- Internet access in the room or in the public area
- Heating facility in the bathroom, hair-dryer, cleansing tissues
- Dressing mirror, place to put the luggage/suitcase
- Sewing kit, shoe polish utensils, laundry and ironing service
- Additional pillow and additional blanket on demand
- Systematic complaint management system



- Reception opened 16 hours a day, accessible by phone 24 hours a day from inside and outside
- Lobby with seats and beverage service, bar
- Breakfast buffet or breakfast menu with room service
- Minibar or 24 hours beverages via room service
- Upholstered chair/couch with side table
- Bath robe and slippers on demand
- Cosmetic products (e.g. shower cap, nail file, cotton swabs), vanity mirror, tray of a large scale in the bathroom)
- Internet access and internet terminal
- „À la carte“-restaurant



- Reception opened 24 hours, multilingual staff
- Doorman-service or valet parking
- Concierge, page boy
- Spacious reception hall with several seats and beverage service
- Personalized greeting for each guest with fresh flowers or a present in the room
- Minibar and food and beverage service with room service during 24 hours
- Personal care products in flacons
- Computer and internet access in the room
- Safe in the room
- Ironing service (return within 1 h), shoe polish service
- Turndown service in the evening
- Mystery guesting