



Terms and Conditions

Any enquiries or requests for additional information, modifications and cancellations are to be communicated to MCI's Team by email at psi.regshot@mci-group.com.

Registrations are per person. Each registration is personal and cannot be shared among multiple individuals. In the event of fraudulent use of the credentials to access the virtual meeting, MCI and PSI reserves the right to charge the participant a penalty equivalent to the number of individuals accessing the virtual meeting.

Registration modification and cancellation

For cancellations received prior to Wednesday, 19 May 2021, midnight CET, deposits will be refunded less 25% administrative charge. After this date, no refunds will be possible.

A handling fee of 40 GBP per registration will be charged for every registration modification received from Wednesday, 19 May 2021, including a name change.

A name change will be considered as a modification and will be charged 40 GBP .

General Payment Conditions

All payments are to be made in Pound Sterling. VAT may increase without notice and any such change will be reflected in final rates.

On finalising your registration for the Online Conference you will receive full confirmation of your place and a receipt for payment of your registration fee. **The confirmation acts as a contract and the above terms and conditions will apply.**

No discount will be provided in case of early settlements.

Full payment of services is requested when registering (Credit Card only). No confirmation or invitation letter will be sent until MCI has received the payment.

Methods of Payment:

Credit card: only Eurocard/MasterCard, Visa and American Express are accepted.

Please note that the merchant name that would appear on your credit card statement would be "MCI Group ". All costs are borne by the ordering customer.

In some particular cases, payment by credit card may not be available.

Cheques: please note that payments by personal cheques are not accepted.

Data Privacy

Individual Data Privacy Policy:

For further information on how your data will be used, we invite you to carefully read the Data Protection and Privacy Policy:

<https://www.mci-group.com/privacy-statement>

Insurance, release and waiver of liability:

PSI 2021 and MCI are not responsible for either the partial or total non-execution of the contract in the event of accident, natural disaster (either threatened or actual), in war, threats or acts of terrorism, or terrorism advisory, Strikes, Lock out, civil disturbance, or any other cause beyond the parties' control which prevents the latter from participating to the Online Conference or which force the orgaizers to cancel or reschedule the event.

The Organizers may at their entire discretion repay the delegate fee or Service Charge paid by the Delegate or Exhibitor, or part thereof, but shall be under no obligation to repay the whole or part of such Delegate fee or Service Charge, and shall be under no liability to the Delegate or Exhibitor in respect of any actions, claims, losses (including consequential losses), costs or expenses whatsoever which may be brought against or suffered or incurred by the Delegate or Exhibitor, as the result of the happening of any such event.

Minimum age:

Registration to the Conference shall be limited solely to participants who are 18 years of age or older, due to current health and safety regulations and legislation in effect.

Any registration by anyone who is under 18 is unauthorized and in violation of these Terms and Conditions and will automatically result in the forfeiture of their registration. You hereby accept that identification is to be provided to Conference staff upon request.

By registering to the Conference you represent and warrant that you are 18 years of age or older, and that you agree to and to abide by all of the Terms and Conditions of this Conference.

Force majeure:

PSI 2021 and MCI are not responsible for either the partial or total non-execution of the contract in the event of accident, an act caused by a third party, such as Acts of God including, without limitation, credible threats of natural disaster in the geographic vicinity, war, threats or acts of terrorism or similar acts, a governmental elevation of the terrorism alert level, civil disturbance, or any other cause comparable events or disaster beyond the parties' control which force the event to be cancelled or rescheduled by MCI.

Photography/Videography Disclosure:

As a registered attendee of the Conference, you agree to grant permission for PSI 2021 and MCI to use your likeness in a photograph or video in any and all of its publications and presentations, including website entries, without payment or any other consideration; to authorize PSI 2021 and MCI to edit, alter, copy, exhibit, publish or distribute the photograph or video for purposes of publicizing PSI 2021 programs or for any other lawful purpose; to waive the right to inspect or approve the finished product, including written or electronic copy, wherein your likeness appears; that these materials will become the property of PSI 2021 and MCI.