



CONGRESS REGISTRATION: GENERAL TERMS AND CONDITIONS

Confirmation

Upon completion of your online registration, you will be sent a confirmation by email. The confirmation is sent to the email address provided on the registration form and will show whether we have received your payment and will include an invoice.

Payment

All costs referred to, are in Euros. All payments must be made in Euros; no other currency will be accepted. Full payment is due for the registration fees. Registrations are only confirmed once the required payment has been received.

Payment by credit card

The online registration platform is a secured site on which you can pay by credit card. Please note that VISA, MasterCard and AMEX are the only credit cards accepted. Please enter all relevant information on the registration form. Upon completion of the online registration process, you will receive a paid invoice (receipt) by email.

Payment by bank transfer

Should you select to pay by bank transfer, upon completion of the online registration process, you will receive an outstanding invoice for your registration fees by email. This invoice includes all payment instructions as well as your registration number to mention as reference of the payment. Until payment is received in full, the registration will be held on "optional" status and cannot be confirmed.

Invoice

Only digital versions of invoices will be sent to participants upon completion of the registration. The invoice will be issued using the contact details provided on the registration form so please make sure you have provided us with the correct information.

VAT and taxes

Dutch VAT is applicable on all congress registration fees (21%).

It is the responsibility of each delegate to follow the correct procedure to reclaim VAT. The only responsibility that the World Glaucoma Association (WGA), The Hippocrates Glaucoma Foundation (THGF) and the Congress Organizer (MCI The Netherlands) have in this procedure is to provide the invoice. Any other steps to reclaim VAT have to be taken by the delegates or organizations they are working for.

Cancellation of congress registration

Cancellation must be done in writing to wgc-registration@mci-group.com, and confirmed by the Congress Organizer. The following cancellation fees apply:

- In case of cancellation **before or on April 23 (23:59), 2021**, the registration fee will be refunded with a deduction of 30% as penalty charge.
- In case of cancellation from **April 23 (23:59), 2021 to May 17 (23:59), 2021**, the registration fee will be refunded with a deduction of 70% as penalty charge.
- **After May 17 (23:59), 2021**, the registration fee will not be refunded for cancellations or no-shows.

Name changes

For name changes an administrative fee of **25 Euros** will be charged. For each name change you must notify the Congress Organizer by e-mail to wgc-registration@mci-group.com before **June 14 (23:59), 2021**. Name change participants agree to take over all booked program items of the originally registered participant.

Data protection

By registering to this event, you agree that your personal data will be processed by the WGA, THGF and the Congress Organizer, for registration and handling purposes, and to send you information in connection to WGA events. If you do not submit the data indicated as 'required', we cannot complete your registration. On the virtual congress platform, personal information (not limited to your first and last name) may be visible to other delegates, speakers and sponsors to allow for live networking. You have the right to access and rectify your personal data by contacting the Congress Organizer by email to wgc-registration@mci-group.com.

Privacy statement

For information about our privacy policy, see <https://wga.one/terms-and-conditions/>

To request that we remove your name from future mailings, send a written request, specifying the name, company name and address you are requesting to have removed from the mailing list, to info@worldglaucoma.org

By registering for the event, you are allowing the WGA to communicate with you via email, phone, text and social media (depending on what information is shared with the organization).

Sponsored content

By registering for this event, you agree that your personal data (First name, Last name, Email, Company name, Job title, Topic of interest, Prescriber/ non-Prescriber) will be shared with sponsors and/or exhibitors by clicking on any of their content/promotion on the virtual platform. Clicking can include but is not limited to, visit a sponsored page, click on a logo, open content, start a discussion. We advise not to engage in any activities offered by a sponsor if you do not want your personal data to be shared.

Intellectual property and copyright

All materials, including in digital format, provided for the 9th World Glaucoma E-Congress, including but not limited to abstracts, posters, graphics, code, text products, software, audio, music and design are the property of the WGA. No content in whole or in part of the WGA materials may be copied, reproduced, uploaded, posted, displayed, linked to or used in any way without the prior written permission of the WGA. Any such use is strictly prohibited and will constitute an infringement of the copyright and other intellectual property rights of the WGA, or in the case of material licensed to the WGA, the owner of such materials.

If any delegate to the 9th World Glaucoma E-Congress receives or has access to confidential information, whether or not marked as confidential, subject to an obligation to keep such material confidential, the delegates shall strictly abide by such obligation and shall keep the WGA unconditionally and fully harmless and indemnified against any claims against the WGA as a consequence of any unauthorized disclosure of the confidential information.

Insurance and liability disclaimer

THGF and/or the WGA have the right to alter or cancel the congress or any of the arrangements, timetables, plans or other items relating directly or indirectly to the congress without prior notice for any reason beyond their control. THGF, the WGA and/or its Congress Organizer shall not be liable for any loss, damage, expenditure, or inconvenience caused as a result of such alteration or cancellation.

The Congress Organizer (MCI The Netherlands) works as an agent on behalf of the WGA and THGF. Neither the Congress Organizer nor THGF, and/or the WGA may be held responsible for any loss, injury or damage to any property, whatever the cause may be.

Applicable law

In any disputes that may arise concerning the execution or interpretation of the present General Regulations, both parties agree that they will be subject to Dutch law and that the commercial courts of Amsterdam will be competent, without prejudice to THGF and/or the WGA's right to initiate proceedings under the laws and before the courts of the participant's registered office in the event any sums are due by the participant to THGF and/or the WGA.