

EVENT CONDITIONS

1. Context

These terms and conditions ("**T&C**") are applicable between MCI, acting as Congress organizer on behalf of the International Society of Systemic Autoinflammatory Diseases for the registration of the ISSAID 2027.

2. Registration

2.1 Important Deadlines

Early	Regular	On-site
6 January 2027	7 January – 10 March 2027	From 11 March 2027

To benefit from the early or regular discounted registration rates, payment must be received within 10 days of the respective deadline; otherwise, your fee will be upgraded to the next rate.

2.2 Cancellation & Modification

Type	Deadline	Fee
Registration - Cancellation	Before 6 January 2027	25% admin fee
Registration - Cancellation	From 7 January 2026	100% fee – no refund
Networking & Workshops - Cancellation	Before 10 March 2027	25% admin fee
Networking & Workshops - Cancellation	From 11 March 2026	100% fee – no refund
Name Change - Modification	Any time	£40 fee
Lost Badge	On-site	£80 fee - reprint

2.3 Age & Access

The minimum age is **18 years** (no exceptions).
No unregistered guests or children allowed.

2.4 Visa requirements

Please check on the link for the current status of your country in terms of visa or ETA requirements:
https://www.gov.uk/check-uk-visa
Invitation letters are issued only **after full payment** and do not imply financial or legal obligation.
All visa costs and arrangements are the participant's responsibility; ISSAID 2027 and MCI cannot intervene or cover expenses for visa denials or delays.

3. MCI Official Congress Hotels

3.1 Hotel Reservations

MCI acts as an agent for accommodation bookings and ISSAID 2027 accepts no responsibility for any recommendations given or any transactions made.

Reservations are made on a **"first come, first served"** basis.
In case of room sharing, please send by email the name(s) of the desired person(s) to share room with to MCI.

Any request to modify or cancel a room reservation must be sent directly to MCI in writing to avoid any misunderstanding.

3.2 Check-in/Check-out Time:

Hotel check-in time is **15:00.** Should you wish to check-in earlier, extra costs may apply.
Check-out time is **11:00.** Should you wish to check-out later, extra costs may apply.
In case of any delay/late check-in or cancellation, please inform MCI as soon as possible.

3.3 Extra:

Potential additional incidentals, such as mini-bar, telephone or additional room-nights are to be settled directly to the hotel by each individual guest when checking out.

Upon check-in, the hotel may charge or block an amount on the credit card to cover this guarantee, and each hotel has its own independent policy.

3.4 Hotel Closure:

If an official hotel closes, MCI will offer alternatives.

Rate differences are the participant's responsibility.

3.5 Deposits & payments

For hotel bookings in the Crowne Plaza Harrogate, a deposit payment covering the full stay is required with your reservation.

Upon written confirmation, an invoice will be issued and is payable upon receipt. This invoice constitutes a binding contract, and the stated payment and cancellation terms will then apply.

3.6 Cancellation & No-Show Policy

- Charges based on projected room nights.
- Early check-out fees at hotel's discretion.
- No-show: the hotel keeps guaranteed nights.

Crowne Plaza Harrogate

Period	Fee
Confirmation to 21 November 2026	20% (admin fee)
22 November 2026 – 21 December 2026	30% non-refundable
22 December 2026 – 19 February 2027	55% non-refundable
From 20 February 2027 – 21 July 2026	100% non-refundable

4. Payment Conditions

4.1 Information

All payments are to be made in British Pounds (GBP). VAT may increase without notice and any such change will be reflected in final rates.

Full payment required to confirm registration and hotel.

No badge will be delivered until full payment of open invoices has been received.

Refunds will be made after the event according to your payment method.

4.2 Methods of Payment:

Credit card or bank transfer, **no cheque**

Credit Card	Bank Transfer
Visa, MasterCard, Amex *Please note that the merchant name that would appear on your credit card statement would be "MCI Group Satigny CHE".*	Beneficiary : MCI Suisse SA, Rue du Pré-Bouvier 9, 1242 Satigny, Switzerland Bank : UBS SA, Rue des Noirettes 35, 1227 Carouge, Switzerland IBAN : CH55 0024 0240 3693 9379 A Swift code : UBSWCHZH80A ***Please indicate the participant's / group's name, identifier and "ISSAID 2027" on ALL payments (for example, ISSAID2027-I/XX or G/XX).***

4.3 VAT

To benefit from the reverse charge on Registration (no VAT), provide your company's VAT number during registration. This cannot be applied after the invoice is issued.

5. Extended Accommodation Selection via MCI's partner: *Nuitée*

Other accommodation options via our partner Nuitée may be available online and are subject to different terms and conditions. We invite you to take note of these during your online reservation.

For any enquiries, you may contact Nuitée customer support by email at vip.support@nuitee.com or by phone (+1 866 338 3099 or +44 330 818 4701).

LEGAL TERMS

1. Group management

After payment, you will receive a link to your group portal, where you can enter participant details, assign services (registration/hotel), manage reservations, and download documents.

All participant names and reservations must be submitted online by Wednesday, 08 March 2027.

Modifications and cancellations must be sent by email to MCI for validation (see "Modification & Cancellation" for applicable fees).

The group leader is responsible for managing all group registrations and hotel bookings through the official portal, using full participant contact details (generic agency contacts are not accepted).

MCI is not responsible for entering participant details or assigning services on your behalf.

If you choose not to use the online portal, an administrative fee will apply: £18 per participant for data import, or £27 per participant for data import and service assignment (provided full details are supplied).

2. Data Privacy

2.1 Individual Data Privacy

Your personal information will be handled in accordance with all applicable data protection laws.
For full details on how your data is collected, used, and protected, please review our privacy policy.

2.2 Group Data Privacy Policy

- All personal data provided has been collected and processed in compliance with applicable data protection laws.
- Data subjects (participants) have been informed about how their data will be used, their rights, and the purpose of data collection and transfer.
- No statutory or contractual confidentiality obligations are breached by sharing data with MCI.
- All necessary consents and legal notifications have been obtained before transferring data to MCI.
- Data is accurate and up to date; any corrections or deletions are made before transfer.
- Any requests from participants or authorities regarding their data are promptly communicated to MCI.
- Appropriate security measures are in place to protect personal data during collection, transfer, and processing.
- MCI is notified within 72 hours of any actual or suspected data breach.
- Copies of relevant data protection laws or references can be provided to MCI upon request.

By registering a group, the group leader agrees to comply with the full Data Protection and Privacy Policy.

3. Code of Conduct

The International Society of Systemic Autoinflammatory Diseases and MCI are committed to providing a safe, inclusive, and respectful event experience for all participants—whether in-person, virtual, or hybrid.

Expected Behaviour

- Treat all participants, staff, and speakers with respect and courtesy.
- Maintain a professional and neutral environment; avoid political statements or gestures.
- Do not engage in harassment, discrimination, or disruptive behavior of any kind.
- Follow all instructions from event staff and moderators.
- Do not use software or actions that could disrupt the virtual platform.
- Comply with all applicable laws.

Responsibility & Disclaimer

- Participants are responsible for their own actions.
- Some event content may be user-generated. If you encounter inappropriate or offensive material, please report it as described below.

Consequences

- The International Society of Systemic Autoinflammatory Diseases and MCI may restrict access, cancel registration, or remove individuals without refund if conduct compromises event safety or integrity.
- Breaches may result in disqualification from this and future events.

Reporting

- To report harassment or concerns, contact the organisers by email or at the registration desk on-site.

4. Insurance & Liability

It is recommended that participants obtain adequate cover for travel, health and accident insurance before they depart from their countries. ISSAID 2027 and MCI (the "**organisers**") cannot accept responsibility for personal injuries, or loss of, or damage to, private property belonging to the event Congress participants and accompanying persons. Participants are requested to inform themselves and to abide by local work regulations accordingly.

The Organisers may at their entire discretion repay the delegate fee or Service Charge paid by the Delegate or Exhibitor, or part thereof, but shall be under no obligation to repay the whole or part of such Delegate fee or Service Charge, and shall be under no liability to the Delegate or Exhibitor in respect of any actions, claims, losses (including consequential losses), costs or expenses whatsoever which may be brought against or suffered or incurred by the Delegate or Exhibitor, as the result of any such event.

5. Disclaimers

By attending, participants accept all associated risks and agree to abide by these T&C.

The views expressed by speakers are their own and may not reflect those of the International Society of Systemic Autoinflammatory Diseases.

ISSAID 2027 is not liable for any loss, damage, or expense arising from the use of information or participation in the Congress, including possible exposure to illness.

6. Force Majeure

Except for business continuity (i.e., disaster recovery) obligations under these T&C, neither MCI, the International Society of Systemic Autoinflammatory Diseases or the partner hotel are responsible for event changes or cancellation under this T&C due to acts of God, natural disasters, pandemics, war, civil disturbance, or government action preventing such party to perform its obligations under this Agreement where the cause is beyond the Party's reasonable control (each a "**Force Majeure Event**"). The Party affected by a Force Majeure Event will provide written notice to the other Party within a commercially reasonable time and use best efforts to resume performance as soon as reasonably possible. No liability is accepted for costs or losses resulting from such events.

The International Society of Systemic Autoinflammatory Diseases, MCI, Venue and Hotel(s) are not responsible for either the partial or total non-execution of the contract in the event of accident, natural disaster (either threatened or actual), in war, curtailment or interruption of transportation facilities, threats or acts of terrorism, governmental travel or terrorism advisory, strikes, lockout, civil disturbance, the issue of a Travel Warning by the World Health Organization or any other cause beyond the parties' control which prevents the Hotel and /or venue from accommodating the clients of MCI for the event or if for the same reasons the event is cancelled by MCI.

7. Photography & Videography

As a registered attendee of the Congress, you agree to grant permission for ISSAID 2027 and MCI to use your likeness in a photograph or video in any and all of its publications and presentations, including website entries, without payment or any other consideration; to authorize ISSAID 2027 and MCI to edit, alter, copy, exhibit, publish or distribute the photograph or video for purposes of publicizing ISSAID 2027 programs or for any other lawful purpose; to waive the right to inspect or approve the finished product, including written or electronic copy, wherein your likeness appears; that these materials will become the property of ISSAID 2027 and MCI.

8. Jurisdiction and applicable law

8.1 Each Party acknowledges that these T&C shall be construed under the laws of Switzerland.

8.2 All disputes arising in connection with these T&C shall be settled by the exclusive jurisdiction of Geneva.