

XXV FIGO World Congress of Gynecology and Obstetrics

5-9 October 2025
Cape Town International Convention Centre

▶ figo2025.org



Terms and conditions

Any enquiries or requests for additional information, modifications and cancellations are to be communicated to MCI as the professional conference organiser for FIGO Cape Town 2025 by email at figo.reghot@mci-agency.com.

The same rule applies to hotel reservations; please do not contact the hotel directly.

Registration fee deadlines

Early registrations will be accepted until Wednesday 04 June 2025, midnight CET.

Should your registration remain unpaid on Wednesday 18 June 2025, early registrations will be upgraded to the late registration fee.

As of Thursday 05 June 2025, late registration fees apply for every new registration.

Should your registration remain unpaid on Monday 29 September 2025, late registration fees will be upgraded to the onsite registration fee.

From Thursday 25 September 2025 and onsite, onsite registration fees apply for every new registration.

Registration modification and cancellation

For cancellations received prior to Friday 05 September 2025, midnight CET, deposits will be refunded less a 25% administrative charge. After this date, no refunds will be possible.

A name change will be considered as a modification and will be charged 40 USD.

A handling fee of 40 USD per registration will be charged for every registration modification received.

If a badge is lost or forgotten onsite, an administrative fee of 80 USD will be charged for the reprint of the badge after identity verification (passport, driving license or other recognised identification documents).

Modification and cancellation of social events and educational activities

Social events: For cancellations received prior to Friday 05 September 2025, midnight CET deposits will be refunded less a 25% administrative fee. After this date, no refunds will be possible.

Educational activities: For cancellations received prior to Friday 05 September 2025, midnight CET deposits will be refunded less a 25% administrative fee. After this date, no refunds will be possible.

General hotel policy

MCI acts as an agent for accommodation bookings and FIGO accepts no responsibility for any recommendations given or any transactions made.

Reservations are made on a "first come, first served" basis. In case of room sharing, please send the name(s) of the desired person(s) to share room with to MCI.

Any request to modify or cancel a room reservation must be sent directly to MCI in writing to avoid any misunderstanding.

Check-in/Check-out time:

Hotel check-in time is 15:00. Should you wish to check-in earlier, extra costs may apply.

Check-out time is 11:00. Should you wish to check-out later, extra costs may apply.

In case of any delay/late check-in or cancellation, please inform MCI as soon as possible.

Extras:

Potential additional incidentals, such as mini-bar, telephone or additional room-nights are to be settled directly to the hotel by each individual guest when checking out.

Upon check-in, the hotel may charge or block an amount on the credit card to cover this guarantee, and each hotel has its own independent policy.

Closure of a hotel:

Should any of the mentioned official offered hotel(s) close between the date the contract was signed and the start of the event, MCI will do its utmost to offer alternative options to the client. If the client confirms such an alternative option, MCI will not be responsible for any differences in rates. Should the client decline the option and book in another hotel outside of MCI's block, pre-payments made by the client for the closing hotel(s) would be reimbursed by MCI.

Hotel deposit conditions

Individual hotel deposit conditions:

AC Hotel Cape Town Waterfront, Pullman Cape Town City Centre, Southern Sun The Cullinan, The Westin Cape Town

For hotel bookings in the above mentioned hotel(s), a deposit payment covering the full stay is required with your reservation. Your booking will be confirmed upon receipt of your hotel deposit. This prepaid deposit will be deducted from your final hotel bill when checking out from the hotel.

For bookings of 2 rooms or more, the full payment is required to confirm your reservation.

Groups hotel deposit conditions:

55% of the total amount is due to confirm the reservation.

45% of the total amount is due before Saturday 05 July 2025.

100% of the total amount is due from Sunday 06 July 2025.

Hotel cancellation conditions

Individual booking cancellation conditions:

As liquidated damages, cancellation charges are calculated on projected charges (*per hotel, per night, subject to all applicable taxes*) in the event of total or partial cancellation of unused rooms in the block.

AC Hotel Cape Town Waterfront, Pullman Cape Town City Centre, Southern Sun The Cullinan, The Westin Cape Town

In the event of accommodation cancellation, group cancellation conditions below apply.

In the event of early check out, it is up to the hotel's discretion to apply early check out fees.

No-show (individual bookings):

In case of no-show (if you do not check-in on your confirmed arrival date as per your hotel voucher), the hotel will only keep the number of room nights guaranteed during the booking process. For bookings guaranteed for one night only, the remaining nights will automatically be released to the hotel. The hotel will do its utmost to accommodate you should you arrive at the hotel at a later date. For bookings guaranteed for the full stay, the room will be kept for the number of nights booked.

Group booking cancellation conditions:

As liquidated damages, cancellation charges are calculated on projected charges (*per hotel, per night, subject to all applicable taxes*) in the event of total or partial cancellation of unused rooms in the block:

Example of cancellation fees calculation

Group booking of 100 rooms on 5 nights (100 x 5 = 500 room nights). Room rate is at USD 100.00 per room per night. Group cancelling 10 rooms for 5 nights.

Cancellation deadline of 30% of total amount due being non-refundable.

Cancellation fees that will be applied will be: 10 rooms x 5 nights x 30% of USD 100.00 = 50 room nights x 30.00 (30% of USD 100.00) = USD 1,500.00.

Amount to be refunded: 10 rooms x 5 nights x 70% of USD 100.00 = 50 room nights x USD 70.00 (70% of USD 100.00) = USD 3,500.00.

AC Hotel Cape Town Waterfront, Pullman Cape Town City Centre, Southern Sun The Cullinan

From confirmation to Sunday 20 July 2025: 10% of the total amount due will be retained as administration fees.

From Monday 21 July 2025 to Tuesday 19 August 2025: 55% of the total amount due is non-refundable.

From Wednesday 20 August 2025: 100% of the total amount due is non-refundable.

The Westin Cape Town

From confirmation to Friday 20 June 2025: 10% of the total amount due will be retained as administration fees.

From Saturday 21 June 2025 to Sunday 20 July 2025: 55% of the total amount due is non-refundable.

From Monday 21 July 2025 to Monday 04 August 2025: 80% of the total amount due is non-refundable.

From Tuesday 05 August 2025: 100% of the total amount due is non-refundable.

No-show (group bookings):

According to MCI's deposit conditions, the full stay must be paid for all the reservations prior to each guest's arrival. In case of a no-show, for bookings guaranteed for the full stay, the room will be kept by the hotel. Please note that MCI will not send specific communication regarding the guests who have not checked-in on their confirmed arrival date. Should the group leader wish to receive such information, please contact MCI.

General payment conditions

All payments are to be made in American Dollar. VAT may increase without notice and any such change will be reflected in final rates.

From Thursday 21 August 2025, only payments by credit card will be accepted.

Modifications and/or new registrations made on-site will require immediate payment (by cash or credit card).

An invoice to be settled upon receipt will be issued upon written confirmation. **This invoice will act as a contract, and once issued, the above payment and cancellation conditions will apply.**

No discount will be provided in case of early settlements.

Full payment of services is requested when registering (credit card and/or bank transfer). No confirmation or invitation letter will be sent until MCI has received the full payment.

No badge will be delivered until full payment of open invoices has been received.

Methods of payment:

Credit card: only Eurocard/MasterCard, Visa and American Express are accepted.

Please note that the merchant name that would appear on your credit card statement would be "MCI Group Satigny CHE".

In some particular cases, payment by credit card may not be available.

Bank transfer: please make your payment to:

Beneficiary : MCI Suisse SA, Rue du Pré-Bouvier 9, 1242 Satigny, Switzerland
Bank : UBS SA, Rue des Noirettes 35, 1227 Carouge, Switzerland
IBAN : CH19 0024 0240 3693 9361 X
Swift code : UBSWCHZH80A

Please indicate the participant's / group's name, identifier and "FIGO Cape Town 2025" on ALL payments (for example, FIGO Cape Town 2025-I/XX or G/XX).

All expenses shall be borne by the ordering customer.

Please note that intermediary bank fees may be applied, please verify with your local bank.

Cheques: please note that payments by personal cheques are not accepted.

Refunds will be made in line with the cancellation policy above after the event according to your payment method.

Group data management

Upon receipt of your payment, you will receive by e-mail an internet link giving you direct access to your group portal. You will be able to enter names, allocate your reservations, settle open invoices and download documents.

Through this personalised portal, you will be able to enter your participants' details and assign the services you have purchased such as registration and/or hotel bookings.

Names of all participants (registration and/or accommodation) must be submitted and reservations assigned online before Friday 05 September 2025.

Any modifications and cancellations are to be communicated to MCI's team by email in order to be validated. Please refer to the registration modification and cancellation section above to view the charges relating to these operations.

The Group Leader hereby commits to manage group registrations and/or hotel reservations using the tools proposed by the official registration and/or housing bureau. The reservation system's portal will be used to respect relevant registration and, if applicable, accommodation deadlines. Access to this tool will be provided upon full payment of deposits required.

Contact information is to be entered in the system including the full contact details of the participant of the event. No generic agency contact details will be accepted if reservations are handled by a third party or on the behalf of a sponsor.

Reservations for registration and/or housing will then be assigned and updated through the reservation system's portal and managed by the group leader or its internal representative.

MCI, as the Official Registration and/or Housing Bureau will not be responsible for entering contact details nor assigning services on behalf of the entity hereby engaged in this contract.

Should the Group Leader or the entity engaged in the present contract choose not to proceed with the proposed online tools, MCI will charge a fee of 18 USD per participant, to import the participants' detail information under the group or a fee of 27 USD per participant to import the participants' detail information under the group and assign the corresponding services, provided that the full contact details are supplied.

Data privacy

Individual data privacy policy:

For further information on how your data will be used, we invite you to carefully read the Data Protection and Privacy Policy:

<https://www.wearemci.com/en-ch/privacy-statement>

Group data privacy policy:

The group leader agrees and warrants that:

- a. the personal data has been collected, processed and transferred and will continue to be collected, processed and transferred in accordance with the relevant provisions of the applicable data protection law (and, where applicable, has been notified to the relevant authorities);
- b. the transfer to, and processing by, MCI pursuant to this Agreement is not prohibited by a statutory or contractual duty of confidentiality;
- c. prior to any transfer of personal data, they have informed the data subjects and have complied with any notification and/or registration set forth by the applicable data protection law; in particular, the intended purposes of the collection, processing and transfer of personal data has been communicated to the data subjects;
- d. the data subjects are provided with their right of access, correction, blocking, suppression or deletion of their shared personal data, as available under applicable data protection law;
- e. they have taken and will take all reasonable measures to verify the correctness of the personal data and ensure that incorrect or incomplete personal data will be corrected, completed or destroyed prior to any transfer of such data to MCI;
- f. they will inform MCI of any specific requirement from any data subject or any relevant authority on how personal data should be processed;

- g. they will inform MCI without delay of any request from any data subject or any relevant authority to rectify, update or delete any personal data;
- h. after assessment of the requirements of the applicable data protection law, they will ensure that the security measures are appropriate to protect personal data against accidental or unlawful destruction or accidental loss, alteration, unauthorised disclosure or access, in particular where the processing or transfer involves the transmission of data over a network, and against all other unlawful forms of processing, and that these measures ensure a level of security appropriate to the risks presented by the processing and the nature of the data to be protected in regards to the state of the art and the cost of their implementation;
- i. they will provide MCI, when requested so, with copies of relevant data protection laws or references to them of the country in which the [group leader] is established;
- j. they will respond to enquiries from data subjects and authorities concerning the processing of personal data by MCI;
- k. they will notify MCI within 72 hours of any actual, potential or alleged breach of the provision of this Clause.

The group leader hereby commits with the present Data Protection and Privacy Policy:

<https://www.wearemci.com/en/privacy-policy>

General conditions

Disclaimer:

The International Federation of Gynecology and Obstetrics (FIGO) hereby provides notice to conference attendees and anyone else, that FIGO makes no warranty of any kind whatsoever, expressed or implied, that any information, materials, techniques or products or anything else presented at this conference is accurate, valid, adequate or fit for any purpose whatsoever. Congress attendees are solely responsible for determining the validity, adequacy and fitness of any information, materials or products or anything else presented at this Congress for any and all uses. Statements and descriptions made by FIGO at this Congress and included in Congress literature are informational only and are not made or given as a warranty. The views, opinions and statements made at the Congress are solely those of the speakers and may not reflect the views of FIGO. Furthermore, speakers may have vested interests in the concepts and products they discuss. It is further understood and agreed that FIGO shall not be liable whether in contract, in tort, under any warranty, in negligence or otherwise for any kind of claim for loss, damage or expense of any kind arising out of or resulting from the use of any information, materials, products or anything else presented at this Congress, and under no circumstances shall FIGO be liable for special, indirect or consequential damages. In addition, FIGO shall not be liable for any kind of claim in relation to possible exposure to illness (including but not limited to COVID-19). Congress attendees knowingly and freely assume all risks related to health when participating in person at this Congress. FIGO and/or its agents have the right to alter or cancel the Congress or any of the arrangements, timetables, plans or other items relating directly or indirectly to the Congress without prior notice for any reason beyond their control. The Congress and/or its agents shall not be liable for any loss, damage, expenditure or inconvenience caused as a result of such alteration or cancellation.

Programme:

All efforts will be made to deliver the scientific programme as advertised. FIGO and its suppliers reserve the right to alter or cancel without prior notice any of the arrangements for reasons beyond FIGO's reasonable control. FIGO and its suppliers are not liable for any loss or inconvenience caused as a result of such alterations.

Some of the information provided in the programme will be provided by external sources. Although every effort has been made to ensure accuracy of the content, FIGO accepts no responsibility in that regard.

FIGO does not endorse or recommend any products or services provided or promoted by Congress sponsors. Activities carried out by Congress sponsors are not planned, sponsored or endorsed by FIGO. Sponsored symposia are not part of, or an official activity of, FIGO. The content of sponsored activities and opinions expressed by presenters are solely those of the speakers and/or sponsors and may not reflect the views of FIGO.

FIGO is committed to its events being representative of the varied experiences of the attending delegates. FIGO will make every effort to ensure all Congress programme activities are diverse and representative in terms of gender and regional representation. FIGO cannot guarantee that unforeseen or last-minute circumstances will not result in some sessions becoming less gender or geographically balanced than originally intended, due to speaker changes.

Language:

The scientific programme will be delivered primarily in English, with limited content either delivered in or interpreted into French and/or Spanish.

Code of conduct:

FIGO encourages the principles of open discussion and interaction as essential elements of participation among all Congress attendees.

FIGO will not tolerate behaviour that leads to harm, prejudice or disruption during the Congress, including the threat or use of physical force by any individual or group of individuals against person or property.

FIGO reserves the right to revoke Congress registration and name badges, therefore denying access to individuals who do not adhere to these principles.

The safety and wellbeing of Congress attendees is our priority. If any attendee witnesses, experiences or suspects any behaviour in breach of the code of conduct, they are encouraged to report this to a member of staff of FIGO, MCI or the security team. We will respond as soon as possible and take appropriate action.

Insurance, release and waiver of liability:

It is recommended that participants obtain adequate cover for travel, health and accident insurance before they depart from their countries. FIGO and MCI as organisers cannot accept responsibility for personal injuries, or loss of, or damage to, private property belonging to the event Congress participants and accompanying persons. Participants are requested to inform themselves and to abide by local work regulations accordingly.

FIGO, MCI, the Congress Venue(s) and Hotel(s) are not responsible for either the partial or total non-execution of the contract in the event of accident, natural disaster (either threatened or actual), in war, curtailment or interruption of transportation facilities, threats or acts of terrorism, governmental travel or terrorism advisory, strikes, lockout, civil disturbance, the issue of a Travel Warning by the World Health Organization or any other cause beyond the parties' control which prevents the Hotel and /or venue from accommodating the clients of MCI for the event or if for the same reasons the event is cancelled by MCI. The Organisers may at their entire discretion repay the delegate fee or Service Charge paid by the Delegate or Exhibitor, or part thereof, but shall be under no obligation to repay the whole or part of such Delegate fee or Service Charge, and shall be under no liability to the Delegate or Exhibitor in respect of any actions, claims, losses (including consequential losses), costs or expenses whatsoever which may be brought against or suffered or incurred by the Delegate or Exhibitor, as the result of any such event.

Minimum age:

Registration and/or admittance to the Congress shall be limited solely to participants who are 18 years of age or older, due to current health and safety regulations and legislation in effect.

Any registration by anyone who is under 18 is unauthorized and in violation of these Terms and Conditions and will automatically result in the forfeit of their registration. You hereby accept that identification is to be provided to Congress staff upon request.

By registering to the Congress or entering the Congress you represent and warrant that you are 18 years of age or older, and that you agree to and to abide by all of the Terms and Conditions of this Congress.

Force majeure:

FIGO, the hotel(s) and MCI are not responsible for either the partial or total non-execution of the contract in the event of accident, an act caused by a third party, such as Acts of God including and without limitation, credible threats of natural disaster in the geographic vicinity, war, curtailment or interruption of transportation facilities, threats or acts of terrorism or similar acts, governmental travel advisory, a governmental elevation of the terrorism alert level, civil disturbance, the issue of a Travel Warning by the World Health Organization or any other cause comparable events or disaster beyond the parties' control which prevents the Hotel from accommodating the clients of MCI for the event or if for the same reasons the event is cancelled by MCI.

Photography/videography disclosure:

As a registered attendee of the Congress, you agree to grant permission for FIGO and MCI to use your likeness in a photograph or video in any and all of its publications and presentations, including website entries, without payment or any other consideration; to authorize FIGO and MCI to edit, alter, copy, exhibit, publish or distribute the photograph or video for purposes of publicising FIGO programmes or for any other lawful purpose; to waive the right to inspect or approve the finished product, including written or electronic copy, wherein your likeness appears; that these materials will become the property of FIGO and MCI.

Non-flash photography at the Congress for personal use is permitted, but flash photography, photography for commercial use or any recording of activities at the Congress is forbidden without prior written permission of FIGO.

Unauthorised providers:

Please be vigilant when making online registration and accommodation reservations. Many large events are targeted by fraudulent or unauthorised websites offering accommodation and registration to delegates. Often these websites are designed to look like the official Congress website. Online registration for FIGO is only ever provided through this official FIGO Congress website (www.figo2025.org), and FIGO can only allow delegates access to the event if they have registered and paid via the official FIGO Congress website. FIGO will make best efforts to report fraudulent websites to the relevant authorities but cannot control external websites and cannot take responsibility for delegates that make bookings and payments via fraudulent or unauthorised websites.

Visa:

Please visit the following website <http://www.gov.za/services/temporary-residence/visa> to check if you require a visa for South Africa. Citizens of other countries may need a visa.

Please contact your travel agent or the nearest diplomatic authorities of South Africa for further information. If you should need a visa, please apply early enough to allow sufficient handling time to the authorities.

During the reservation process, please tick the box and fill in the corresponding questionnaire in order to receive your visa invitation letter. Please note that the visa invitation letter will only be sent to participants who have paid their reservation fee. In some particular cases payment by credit card may not be allowed.

Please note that neither FIGO nor MCI will be able to contact or intervene with any Embassy or Consulate office on behalf of a registrant. The invitation letter does not financially or legally obligate FIGO or MCI in any way. All expenses incurred in relation to the event and to obtaining a visa are the sole responsibility of the registrant. FIGO and MCI do not accept any responsibility for travel, accommodation and/or other costs incurred due to the rejection of a registrant's visa application.